

DIABETIC SHOES

WHEN MEASURING FOR DIABETIC SHOES YOU SHOULD ALWAYS ASK THE CUSTOMER WHAT THEIR REGULAR SHOE SIZE IS AND TAKE THAT INTO CONSIDERATION AS YOU DETERMINE THE SIZE THEY NEED. MAKE SURE TO MEASURE BOTH FEET AND HAVE THE CUSTOMER STAND WHILE YOU MEASURE THEM.

WHEN THE CUSTOMERS SHOES COME IN, THEY MUST COME TO THE STORE TO BE FITTED, (They can not have someone pick the shoes up for them.)

HAVE THE CUSTOMER TRY THE SHOES ON AND WALK AROUND IN THEM FOR A LITTLE WHILE TO MAKE SURE THEY FIT, AND THAT THE CUSTOMER IS SATISFIED, IF THE SHOES ARE JUST ALITTLE TOO BIG TRY TO USE THE FILLERS TO MAKE THE ADJUSTMENT OR IF THEY ARE A LITTLE TOO TIGHT TRY THE SHOE STRETCHERS TO SEE IF THAT WILL MAKE ENOUGH DIFFERENCE FOR THEM TO FIT. THE SHOES CAN NO LONGER BE TAKEN OUT OF THE STORE AND THEN RETURNED, THE COMPANY WE BUY FROM WILL NO LONGER TAKE THEM BACK ONCE THEY ARE WORN, AND THE BOX MUST BE STILL IN NEW CONDITION.